



Eva Pumpure x Pumpurs Art

Terms and Conditions | Wholesale order

1. **Minimum Order Quantity (MOQ):** All wholesale orders must meet the minimum order quantity specified. Orders below the MOQ will not be processed.
2. **Pricing & Payment:** Prices are subject to change without prior notice. All payments must be made in full before shipment unless prior arrangements have been made. Accepted payment methods include bank transfer, cash, Twint.
3. **Order Processing & Lead Time:**
Orders are processed within **1–3 business days** after payment is received. **Lead times** may vary depending on **product availability** and **order size**. If products require manufacturing, processing may take **up to 2 weeks**.
4. **Shipping & Delivery:** Shipping costs are the responsibility of the buyer unless otherwise agreed upon. We are not liable for any delays caused by the shipping carrier. International orders may be subject to customs duties and taxes, which are the buyer's responsibility.
5. **Returns & Exchanges:** Due to the nature of wholesale transactions, all sales are final. Defective or damaged goods must be reported within 3 days of receipt, and we will arrange for replacements or credits as necessary.
6. **Cancellations & Changes:** Orders cannot be canceled or modified once processed. Any special requests must be communicated before finalizing the order.
7. **Product Availability:** We strive to maintain adequate stock levels, but availability is not guaranteed. In the case of stock shortages, we will notify you of alternative options or estimated restock dates.
8. **Liability:** We are not responsible for any damages, losses, or claims resulting from the use or resale of our products.
9. **Intellectual Property:** All product images, branding, and descriptions are Pumpurs Art property and may not be used without prior written consent.
10. **Governing Law:** These terms and conditions shall be governed by and construed in accordance with the laws of Switzerland. The place of jurisdiction is Bern, Canton of Bern.

By submitting a wholesale order, you agree to abide by these terms and conditions. For any inquiries, please contact Eva Pumpure, pumpurs.art@gmail.com.